

Strengthening Atlassian Data Protection and ISO 27001 Readiness with HYCU and Eficode

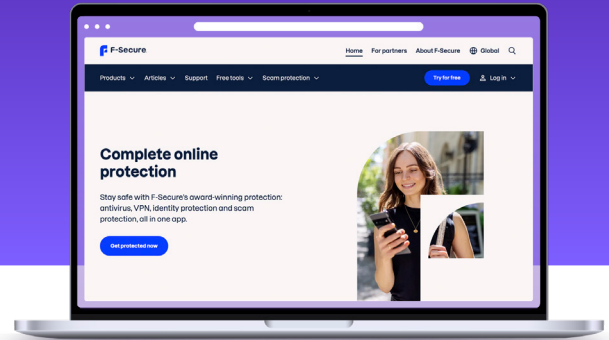


Security Software

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For over 35 years, [F-Secure](#) has led the cybersecurity industry with our 200+ service provider partners. As the home of scam protection, F-Secure is reimagining how they protect people from modern threats through cutting-edge scam detection and solutions that are setting the industry standard. F-Secure relies heavily on Atlassian Cloud applications to support day-to-day operations across teams.



Atlassian tools are critical to our daily operations. Without a reliable recovery process, we were exposed not just operationally, but also from a compliance standpoint.

Soumya Shukla

IT Service Owner, Customer and Collaboration Apps, F-Secure

HYCU Solution



HYCU R-Cloud™
for Atlassian →

Business Challenge

For F-Secure, Atlassian Cloud applications are central to how teams operate and collaborate. Jira supports task tracking and execution across nearly 70% of teams. Confluence serves as the organization's knowledge base. Jira Service Management enables service delivery across IT, HR, and other functions. GitHub powers core engineering workflows.

Despite this reliance, backup and recovery for Atlassian data lacked structure and consistent reliability.

Before HYCU, the team depended on manual exports, Atlassian support, and script-based approaches. These methods required ongoing maintenance and were inconsistent due to frequent API changes. This led to slow recovery that was inconsistent, and limited in granularity.

More importantly, this created a growing compliance gap.

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HYCU delivers exactly what it promises. It gives us comprehensive backup and restore capabilities across our Atlassian tools, with the simplicity we were looking for.

Soumya Shukla

IT Service Owner, F-Secure

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Having a clear, auditable recovery process was critical for us. HYCU helped us move from uncertainty to a position where we can confidently demonstrate our disaster recovery capabilities during ISO 27001 audits.

Soumya Shukla

IT Service Owner, F-Secure

Business Challenge continued

As F-Secure worked to meet ISO 27001 requirements, the absence of a formal, auditable disaster recovery process became a critical concern. Without a clear way to demonstrate recoverability of business-critical systems, audit readiness was at risk.

The team needed a solution that could move them from best-effort recovery to a structured, policy-driven approach aligned with both operational and regulatory expectations.

Solution

Working alongside Eficode, F-Secure evaluated options to modernize their Atlassian data protection strategy.

HYCU stood out by delivering exactly what the team needed: a simple, automated, and reliable backup and recovery solution purpose-built for SaaS applications like Jira, Confluence, and Jira Service Management.

With HYCU R-Cloud, F-Secure was able to:

- Implement automated daily backups with on-demand flexibility
- Enable granular recovery of individual items and full datasets
- Establish a clear, repeatable disaster recovery process aligned with audit requirements
- Strengthen security and compliance with encryption, data residency options, and controlled storage

Deployment was fast and straightforward, supported by HYCU's customer success team. Within a short time, F-Secure moved from manual processes to a fully operational, policy-driven backup environment.

Results**Improved ISO 27001 Readiness and Compliance**

HYCU helped F-Secure establish a formal disaster recovery capability for Atlassian Cloud, with documented processes and demonstrable recovery workflows.

This directly supported ISO 27001 audit requirements by providing:

- Clear evidence of backup and recovery processes
- Defined ownership and operational procedures
- Reliable, repeatable recovery scenarios

The organization now approaches audits with greater confidence, backed by a verifiable data protection strategy.

Results continued

Operational Simplicity and Reduced Overhead

Manual scripts and exports have been replaced with automated, policy-driven backups.

The IT team no longer spends time maintaining scripts or troubleshooting processes. Instead, backups run consistently in the background, allowing the team to focus on higher-value initiatives.

“We had experimented with scripts in the past, but they required constant maintenance and were not reliable long term. With HYCU, we now have a set-it-and-run approach that removes that operational burden entirely,” said Shukla.

Faster, Granular Recovery

F-Secure has already used HYCU to restore accidentally deleted Jira work items and workflow configurations.

With granular recovery, the team can quickly resolve issues without restoring entire datasets, reducing disruption and recovery time.

Stronger Disaster Recovery Posture

Recovery is no longer an ad hoc effort. It is now a defined, repeatable process that supports business continuity across critical systems.

This shift improves confidence across IT, security, and business teams that data can be recovered when needed.

Partner Perspective: Eficode



Customers like F-Secure are looking for more than just backup. They need a solution that supports compliance, simplifies operations, and integrates seamlessly with Atlassian Cloud. HYCU delivers on all fronts. It enables us to help our customers build a reliable, audit-ready data protection strategy without adding complexity.

Juri Ahokas

Head of Partner Business, Eficode



Before HYCU, recovery was always a question mark. Now we know exactly how to recover our data, and we've validated that process. That level of confidence makes a real difference for our team.

Soumya Shukla

IT Service Owner, F-Secure

Looking Ahead

With HYCU in place, F-Secure is continuing to mature its disaster recovery governance, including regular validation of recovery processes and broader stakeholder alignment.

The team is also exploring opportunities to expand protection across additional platforms supported within the HYCU portfolio.

Summary

By partnering with Eficode and adopting HYCU, F-Secure transformed Atlassian data protection from a manual, uncertain process into a structured, automated, and audit-ready capability.

The result is not just stronger backup and recovery, but greater confidence across operations, security, and compliance teams that critical data is protected and recoverable at all times.



Partner

About Eficode

[Eficode](#), a leading Atlassian Platinum Solution Partner in Europe, worked closely with HYCU and F-Secure to identify and implement the right data protection strategy for their Atlassian environment.



[HYCU, Inc.](#) is the #1 AI Resilience Company that protects, uncovers, and recovers the data that runs your business. With one platform covering more than 100 workloads across AI systems, SaaS applications, cloud environments, and on-premises infrastructure, HYCU reduces cost for customers by eliminating complex, out-of-phase data protection operations. With HYCU R-Cloud, customers protect any workload, recover data to a location of their choice, and connect and correlate that data to streamline compliance and governance processes. When disruption occurs, customers safely and securely resume operations quickly and efficiently—achieving true AI data resilience. Based in Boston, HYCU is trusted by thousands of enterprises and government agencies worldwide.



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