File Recovery Implementation Index: Enterprise

Implementation scores for file recovery are shown below. The chart highlights some of the factors which contribute to a product's overall Implementation score. Deployment and implementation data is shown in the table below.

		Score
🔵 Ease of Setup 🔵 Implementation Time 🔵 User Adoption ⚪ Other Factors		
HYCU		8.16
Veeam Data Platform		8.15
Arcserve UDP		7.76
Commvault Cloud		7.29
Veeam Backup for AWS		7.24
CrashPlan for Endpoints		7.19
ONTAP Data Management Software		6.26

(File Recovery Implementation Index: Enterprise continues on next page)

* Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.

File Recovery Implementation Index: Enterprise (continued)

File Recovery Market Definition

File recovery, sometimes called file repair, software is used to retrieve or repair lost or damaged files. Traditional storage mechanisms do not completely erase files upon deletion; they simply reallocate that storage once new memory is required. File recovery software works by accessing the components of deleted files, reconnecting these components, and then saving them for future access. In the case of corrupted or damaged files, repair can be more complicated. But many of these tools also help users repair damaged information in the form of various file types.

To qualify for inclusion in the File Recovery category, a product must:

▶ Provide tools to repair files or recover deleted files

▶ Provide an interface to help navigate and select files for recovery

▶ Rebuild or reconstruct desired files

Implementation Index Description

A product's Implementation score is calculated by a proprietary algorithm that factors in real-user satisfaction ratings for a number of implementation-related review questions. Software buyers can compare products in the File Recovery category according to their Implementation scores to streamline the buying process and quickly identify the most easily implemented products based on the experiences of their peers. For sellers, media, investors, and analysts, the Index provides benchmarks for product comparison and market trend analysis.

Badges are awarded to products for: Most Implementable (highest implementation score), Highest User Adoption (highest overall user adoption score), Fastest Implementation (shortest go-live time), and Easiest Setup (highest ease of setup score).

Products included in the Enterprise Implementation Index for File Recovery | Fall 2025 have received both a minimum of 10 reviews and 5 responses from real users for each of the implementation-related questions featured in our review form by August 12, 2025. These ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users, and a new Implementation Index report will be issued for this category as significant data is collected.

HYCU

4.7 ★★★★½ (88)

Implementation Score

82%

Avg **74%**

Implementation Data

Ease of Setup

94%

Avg **87%**

Average User Adoption

83%

Avg **75%**

Implementation Method

● In-House Team	5
● Don't know	2
● Vendor Services Team	2
● 3rd Party Consultant	1

Average Months to Go Live

Time to Go Live (Months)

0.92

Avg **2.5**

Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
HYCU	Boston, US	2018	267	www.hycu.com

Veeam Data Platform

4.6 ★★★★½ (672)

Implementation Score

82%

Avg **74%**

Implementation Data

Ease of Setup

92%

Avg **87%**

Average User Adoption

84%

Avg **75%**

Implementation Method

● In-House Team	40
● Vendor Services Team	7
● 3rd Party Consultant	4
● Don't know	2

Average Months to Go Live

Time to Go Live (Months)

1.48

Avg **2.5**
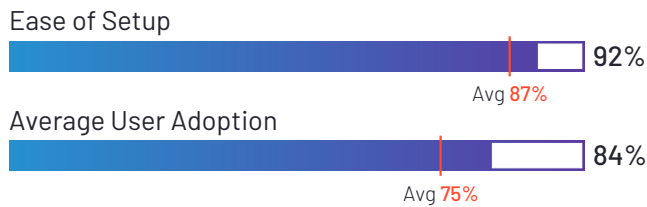
Ownership
Veeam

HQ Location
Columbus, OH

Year Founded
2006

Employees (Listed On Linkedin)
6,186

Company Website
www.veeam.com

Arcserve UDP

4.2 ★★★★☆ (135)

FALL 2025 **Easiest Setup** ENTERPRISE

FALL 2025 **Highest User Adoption** ENTERPRISE

Implementation Score

78%

Avg **74%**

Implementation Data

Ease of Setup

94%

Avg **87%**

Average User Adoption

98%

Avg **75%**

Implementation Method

● In-House Team	3
● Vendor Services Team	2
● Don't know	1

Average Months to Go Live

Time to Go Live (Months)

3.0

Avg **2.5**

Ownership
Arcserve

HQ Location
Eden Prairie, MN

Year Founded
1983

Employees (Listed On Linkedin)
645

Company Website
arcserve.com

Commvault Cloud

4.4 ★★★★½ (172)

Implementation Score

73%
Avg 74%

Implementation Data

Ease of Setup

86%
Avg 87%

Average User Adoption

68%
Avg 75%

Implementation Method

● In-House Team	6
● Vendor Services Team	6

Average Months to Go Live

Time to Go Live (Months)

2.88
Avg 2.5

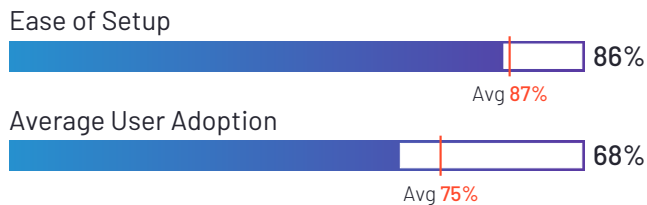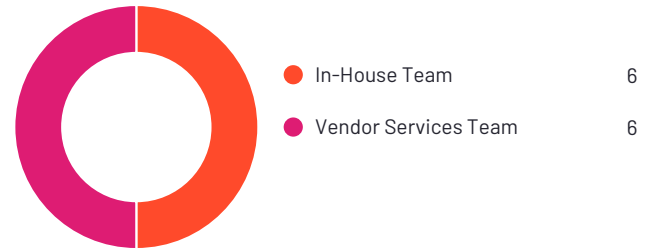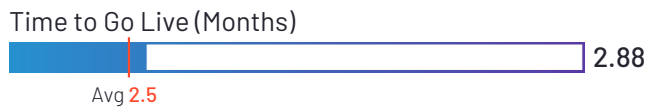| **Ownership**	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Commvault	Eatontown, New Jersey, United States	1996	3,412	commvault.com

Veeam Backup for AWS

4.5 ★★★★⯪ (125)

Implementation Score

72%
Avg **74%**

Implementation Data

Ease of Setup
79%
Avg **87%**

Average User Adoption
49%
Avg **75%**

Implementation Method

● In-House Team	6
● 3rd Party Consultant	1
● Don't know	1
● Vendor Services Team	1

Average Months to Go Live

Time to Go Live (Months)
1.79
Avg **2.5**

Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Veeam	Columbus, OH	2006	6,186	www.veeam.com

CrashPlan for Endpoints

4.4 ★★★★½ (415)

Implementation Score

72%

Avg **74%**

Implementation Data

Ease of Setup

90%

Avg **87%**

Average User Adoption

71%

Avg **75%**

Implementation Method

- ● In-House Team — 4
- ● Don't know — 1
- ● Vendor Services Team — 1

Average Months to Go Live

Time to Go Live (Months)

2.67

Avg **2.5**
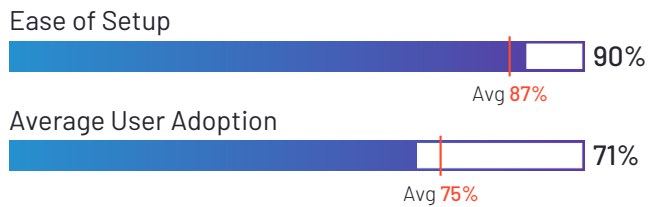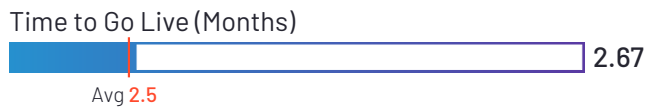
Ownership
CrashPlan

HQ Location
Minneapolis, MN

Year Founded
2001

Employees (Listed On Linkedin)
153

Company Website
crashplan.com

ONTAP Data Management Software

NetApp

4.6 ★★★★½ (21)

Implementation Score

63%

Avg **74%**

Implementation Data

Ease of Setup

77%

Avg **87%**

Average User Adoption

69%

Avg **75%**

Implementation Method
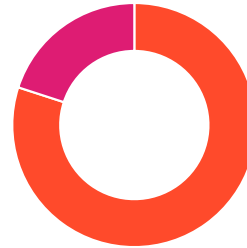
● In-House Team	4
● 3rd Party Consultant	1

Average Months to Go Live

Time to Go Live (Months)

4.8

Avg **2.5**

Ownership
NetApp

HQ Location
Sunnyvale, California

Year Founded
1992

Employees (Listed On Linkedin)
12,694

Company Website
www.netapp.com

Implementation Index Methodology

Implementation Index Inclusion Criteria

Products included in the Enterprise Implementation Index for File Recovery | Fall 2025 have received a minimum of 10 reviews and 5 responses for each of the implementation-related questions featured in our survey by August 12, 2025. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process and encourage the inclusion of additional products.

Segmented Index Scoring Methodology

When viewing an Index report by segment size, the same Index scoring methodology applies. However, the review data used is only from reviewers who are employed by a company within a particular company segment.

G2 uses the following definitions for company segments:

▶ Small-Business Review: A review from someone who works at a company with 50 or fewer employees

▶ Mid-Market Review: A review from someone who works at a company with 51-1,000 employees

▶ Enterprise Review: A review from someone who works at a company with 1,001+ employees

Implementation Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique, patent-pending algorithm to this data to calculate the product's Implementation score. The Enterprise Implementation Index for File Recovery | Fall 2025 report is based off of scores calculated using the G2 implementation algorithm v1.0 from data collected through August 12, 2025. The Implementation score is affected by the following (in order of importance):

▶ Customer satisfaction with the set-up process for each product based on reviews by G2 users

▶ Amount of time (in months) required for each product to go live based on reviews by G2 users

▶ User adoption percentage based on reviews and by G2 users

▶ Implementation method used by customers according to answers by G2 users

▶ The number of reviews received on G2; buyers trust a product with more reviews, and a greater number of reviews indicates a more representative and accurate reflection of the customer experience.s

Categorization Methodology

Please visit G2's categorization methodology page to learn more about how products are categorized. For more in-depth information about how we refer to different types of software, please view our list of standard definitions.

(Implementation Index Methodology continues on next page)

Implementation Index Methodology (continued)

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.