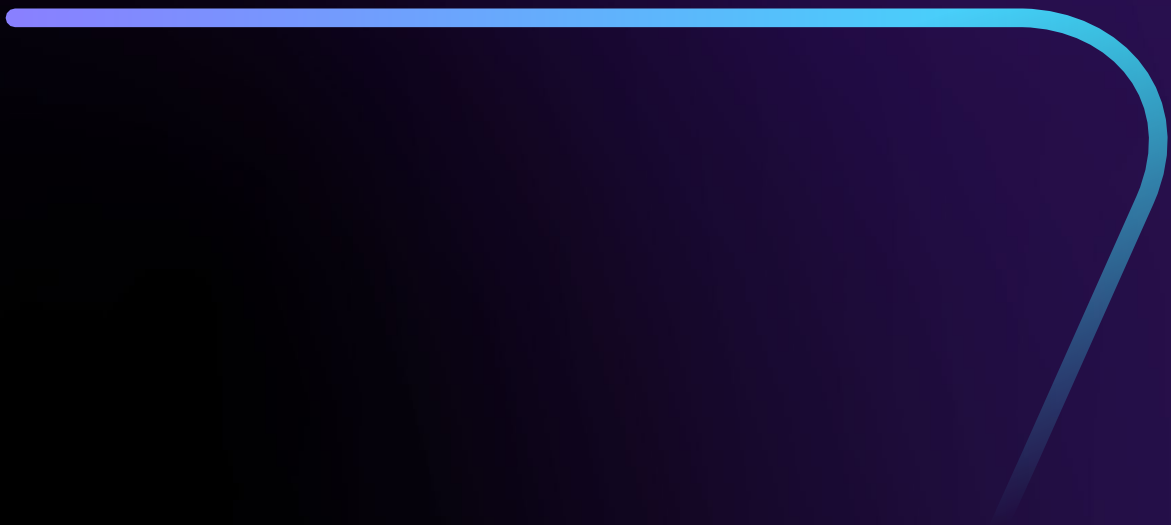




SOLUTION BRIEF

Protect your critical Atlassian Cloud applications with HYCU R-Cloud™



Understanding your responsibility on Atlassian Cloud

The cloud frees you from managing and updating Atlassian applications hosted on a server or data center. Atlassian Cloud takes care of system-level backups and disaster recovery. In the event of a hurricane or a major hardware failure, it's Atlassian's responsibility to recover.

But what about your data? Atlassian Cloud follows a shared responsibility model, which means that while they handle system-level activities, you are responsible for your security, protection, and recovery. If you lose your data, for example, a critical project...**it's your responsibility to recover.**

Access the Shared Responsibility Model [here](#).

"We do not use these backups to revert customer-initiated destructive changes, such as fields overwritten using scripts, or deleted issues, projects, or sites. To avoid data loss, we recommend making regular backups."

Atlassian Cloud Shared Responsibility Model

3 Reasons you need **backup** and **recovery**



01

Deletion

Deletions of your projects, issues, and configurations can happen anytime. In the cloud, you are still responsible for recovering them. Rapidly restoring your projects, issues, and attachments will save time, resources, and keep your organization productive and agile.

02

Compliance

Highly regulated industries or companies subjected to NIS2 or DORA regulations must meet specific backup, recovery, data retention and residency requirements to avoid hefty fines. It is your responsibility to meet your compliance requirements, not Atlassian's.

03

Cyber Threats

Ransomware attacks continue to torment organizations worldwide; having a safe, offsite copy of your critical data will help you recover quickly and avoid disaster.

Restore projects, issues, attachments, and configurations with ease.

With Atlassian, you can manually export data or script backup exports using their API. However, recovery can be lengthy, and you'll need to recover an entire instance to restore a specific deleted object. This also requires disparate exports and scripting for every Atlassian application you have, requiring time and resources without giving you item-level restore when you need it.

HYCU R-Cloud Platform: Total Coverage of Atlassian Cloud

HYCU, an Atlassian Ventures company, offers the broadest support of Atlassian Cloud and SaaS applications in the R-Cloud Platform.

The broadest protection of Atlassian Cloud

 Jira  Confluence  Jira Service Management
 Bitbucket  Trello  Jira Work Management
 Jira Product Discovery

Over 60 integrations in the HYCU Marketplace

Use Cases for Atlassian Cloud



Granular restore, from projects and issues to attachments and configurations.

Restore specific items and their respective fields directly to production with a few clicks; no instance recovery needed.



Meet data sovereignty and retention requirements.

All data is kept in your storage account, not HYCU's – giving you the flexibility to store backups and copies for a few days or several years – it's your choice.



1-Click Backup Automation.

Automatically assign backup policies across all your Atlassian applications. These policies will run 24/7.



Ransomware-proof backups.

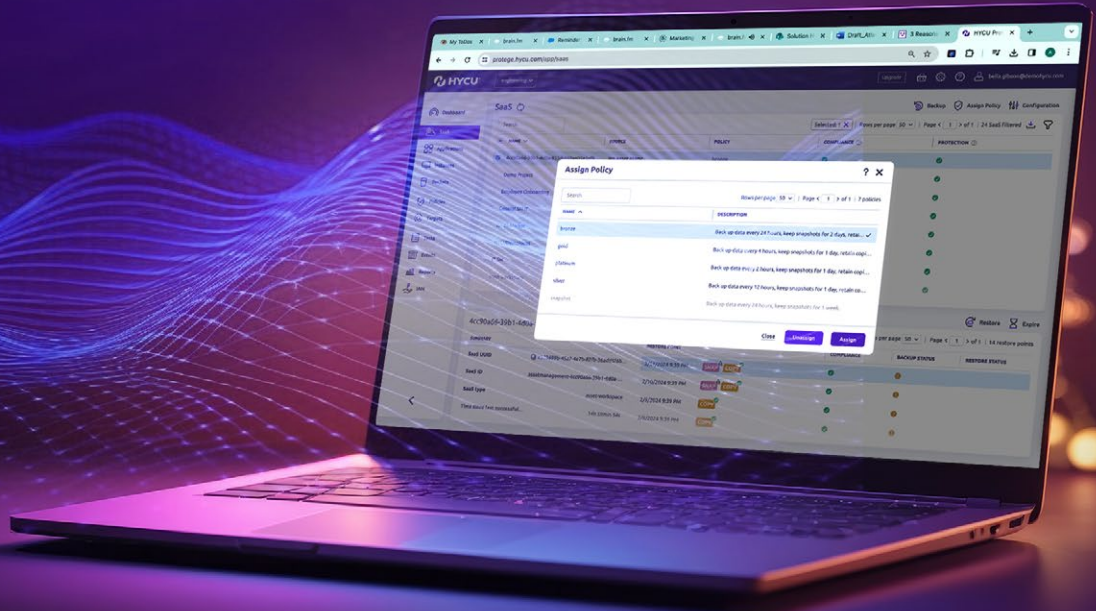
Store your data in immutable, air-gapped storage in your control. This gives you a safe, recoverable copy in case a disaster strikes.



Harden your ITSM and DevOps ecosystems.

Avoid stacking backup tools. Automatically protect your Git Repositories, CI/CD services, and production applications from the same user experience.

Keep control of Atlassian data: rapid restore and automated backups



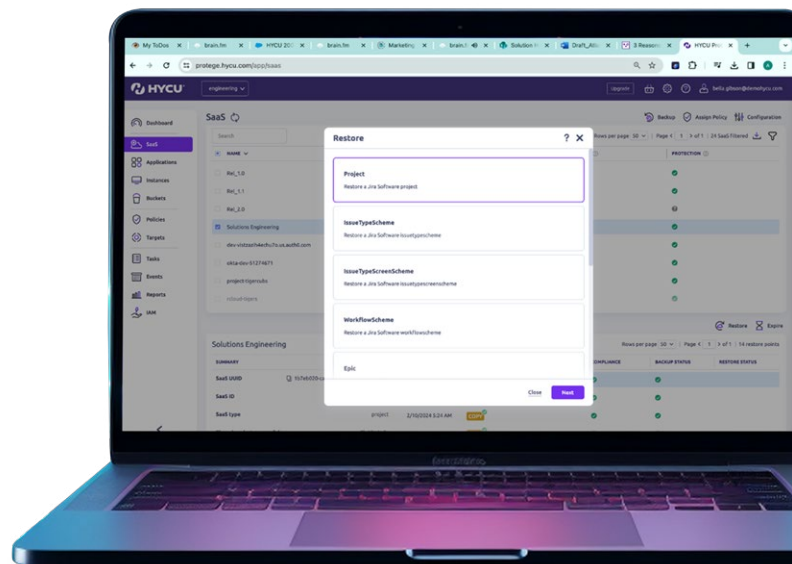
1-Click Backup Automation

HYCU will automatically discover your Atlassian instances to assign a backup policy with one click. You can choose the backup frequency (ex. daily), retention times (ex. 5 years), and the storage target of your data. Once a policy is assigned, it will run 24/7, and you'll always have notifications and logging available anytime.

1-Click Restore

Restore projects, issues, attachments, and configurations with ease.

No problem. Since your backup policies are always running, you only need to click on a restore point and select the restore you want. This same experience applies to all Atlassian applications protected by HYCU.

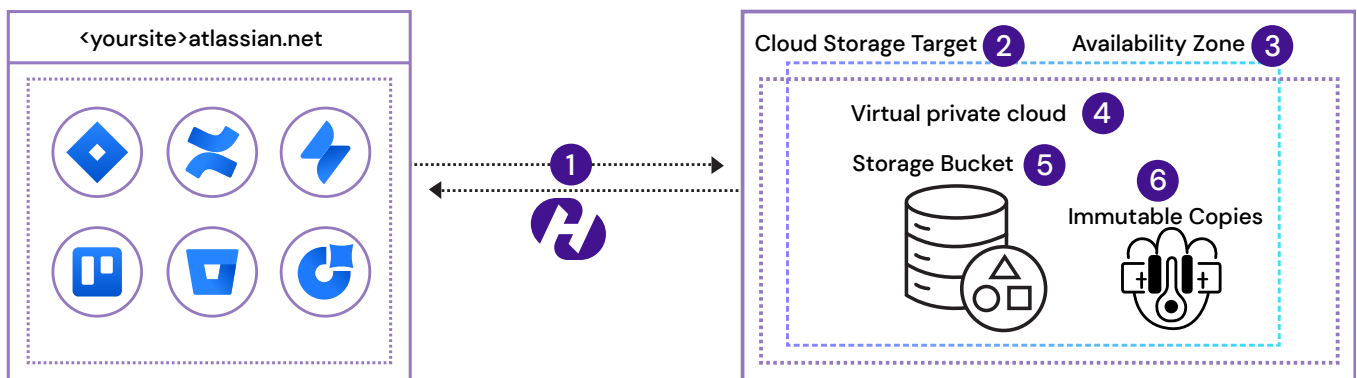


Store backup copies in your cloud storage

Storing backups in someone else's controlled account introduces risk and new vulnerabilities. HYCU encrypts all data and automatically stores backups in your storage of choice.

Keep Atlassian Cloud data in your control

Automated backups to Amazon S3, Google Cloud Storage, and S3 Compatible Storage(ex. Wasabi)



1. Data is encrypted at rest and in flight.
2. Data is stored in the customer's account. HYCU does not store customer backups.
3. Customer controls where the data resides.
4. Customer controls networking and access of storage account.
5. Data is stored on Amazon S3 or another S3-compatible storage.
6. Enable immutable backups in case of attack.

Store backup copies in your storage accounts according to your security, residency, and retention requirements.

Eligible Storage Targets

- Amazon S3
- Google Cloud Storage
- Wasabi
- Azure Blob – Coming Soon



Restore Options with HYCU



HYCU gives you full flexibility to restore granular data in Atlassian. This includes restoring specific items from entire projects to issues, attachments and configurations. HYCU also ensures your critical fields are included in the restore.

Jira

Project	Custom configurations
Bug	Issue Type Scheme
Task	Issue Type Screen Scheme
Epic	Workflow Scheme
Story	Custom Issue
Attachment	Custom Issue Sub Task
Sub-tasks	

Confluence

Blog Post
Page
Attachments
Space

Jira Service Management

Project	Issue Type Scheme
Submit a Request or Incident Task	Issue Type Screen Scheme
Task	Workflow Scheme
Ask a Question	Custom Issue
Attachment	Sub-task
JSM Assets & Configurations (Blank and Custom Templates)	

Trello

Workspace	Board
List	Label
Card	Attachment
Check List	Comment

Jira Work Management

Project
Task
Sub-task

Jira Product Discovery

Idea
Attachment



[Register for a demo](#)



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